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Case Story

# Enemærke & Petersen

**efacto**

**50%** time-savings

after implementing InvoiceFirewall

## From Time-Waster to Time-Saver: How Enemærke & Petersen Halved Their Invoice Processing Time with InvoiceFirewall

**Enemærke & Petersen is a large nationwide construction company with many ongoing building projects, which results in a high volume of invoices – between 6,000 and 7,000 per month. Before implementing InvoiceFirewall, the accounts payable department spent many hours on manual control tasks, but now the solution has halved the time previously spent. This is especially impressive, considering InvoiceFirewall has only been automating the invoicing processes for a few months. In the future, the benefits will be even greater.**

### Manual Control Tasks Drain Productivity

When Enemærke & Petersen switched to a new ERP system in the spring of 2023 until InvoiceFirewall was implemented in April 2024, the control tasks associated with incoming supplier invoices were entirely manual.

– We had to review around 3,000 invoices for a long period manually. It was an extremely time-consuming task. It was also monotonous and not value-adding, says Maria Koed-Bjørch, Chief Accountant at Enemærke & Petersen.

It goes without saying that manual control tasks are costly in time and employee frustration.

The control tasks could range from minor discrepancies, like misplaced hyphens, to errors and omissions requiring

contacting suppliers or colleagues to identify missing information. Sometimes, employees even had to act like detectives. For example, which construction project is correct if the invoice only lists an address? It's time-consuming to find out.

### The Need For a New Workflow

For the accounts payable department, it was crucial to change the invoice workflow:

– We spent a lot of time on control tasks that were neither productive nor value-adding. We wanted to use our time better. We need to provide better service to the business by staying ahead of things rather than putting out fires and manually correcting invoice errors. Therefore, we strongly desired to optimize our invoicing process, explains Maria.

### InvoiceFirewall Became the Solution

The search for a new invoicing process led Enemærke & Petersen to discover efacto and InvoiceFirewall.

The solution automatically corrects invoices whenever possible. This might involve moving data from one field to another or automatically removing the beforementioned hyphen. The solution can also communicate with the supplier, requesting them to enrich the invoice with missing data, such as a project number. This way, the invoices are ready for full

automation in Enemærke & Petersens ERP system.

### Immediate Benefits and Results

Enemærke & Petersen started using InvoiceFirewall in April 2024. The value of the solution's work was evident almost from day one.

– We've already achieved significant time savings. We've saved the equivalent of half a full-time employee, or about 20 work hours per week. Now, we only spend about an hour a day on it because InvoiceFirewall handles the routine operational tasks related to invoice processing. This is incredibly valuable to us. It's impressive that InvoiceFirewall has halved our time consumption in such a short period. I believe it will only improve in the future.

Time saved in one area frees up time in another, which has also been the case for the accounts payable department at Enemærke & Petersen. Maria's wish to spend more time on more value-adding tasks for the business has been fulfilled.

– We now spend time on more value-adding tasks, staying ahead instead of putting out fires. We're now reconciling suppliers, conducting more controlling, and improving processes for quicker approval. It's been a great relief to be free from the manual control tasks.

### Even More Benefits in Sight

Although Enemærke & Petersen is still early in their journey with InvoiceFirewall, they have high expectations for the future benefits.

– InvoiceFirewall can help us even more in the future. We've started a process to reduce the number of incoming PDF invoices. Almost 25% of our incoming invoices are PDFs, which is far too many. Here, InvoiceFirewall will help us by emailing suppliers who send PDF invoices, requesting them to send electronic invoices instead. This saves us more time, as it removes a manual process that we have spent much time on, but the solution now handles automatically.

The help in increasing the share of e-invoices through automatic supplier communication is a valued feature of the solution. However, Maria also has other manual control tasks

that InvoiceFirewall can help reduce or eliminate:

– We've just set InvoiceFirewall to check payment information for us. This enables us to eliminate incorrect payments from our side. Moving forward, we also plan to check the payment terms of invoices, comparing them to our contracts with our suppliers. This can be a challenge, as we have many construction sites, and contracts can vary from site to site. The great thing about InvoiceFirewall is that we can set up a rule if there's a logical pattern.

### Quick Support and Profitable Investment

The value of a new software investment largely depends on the implementation and ongoing support from the supplier. In this regard, Maria has nothing but praise for efacto:

– The implementation has been fantastic. There have been minimal bumps along the way, and we've been very well supported throughout the process. We've only experienced impressively fast response times to our inquiries. I also think it's a great advantage that support is included in the subscription. It's nice not having to worry about a quickly ticking meter every time you write or call.

Maria concludes by pointing out that the investment has been well worth it:

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**Enemærke & Petersen a/s**

#### About Enemærke & Petersen

Enemærke & Petersen is a nationwide construction company. They are market leaders within renovating social housing, schools, daycare institutions, and cooperative and owner associations. At the same time, they handle new construction projects, including public institutions and commercial properties.

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## Some of the Benefits of InvoiceFirewall

- ▶ Ensures the correct quality of supplier invoices before they enter your workflow.
  - ▶ Invoices that do not meet your quality standards are returned to the supplier for enrichment.
  - ▶ Automatic onboarding of suppliers to e-invoicing.
  - ▶ Implemented as a pre-processing chamber to ERP and workflow systems. No need to replace existing systems.
  - ▶ The supplier has the option to update the invoice without needing to issue a credit note and create a new one.
  - ▶ 100% cloud-based with simple integration. Requires very little from the IT department.
  - ▶ All communication and invoice data corrections are visible and logged. The audit trail remains intact.
  - ▶ Gives time back to employees who spend significantly less time on manual control tasks.
  - ▶ You are perceived as a modern and digital accounts payable department with complete control over your invoicing processes.
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Want to know more?

Contact us if you want to learn more about how we can help you digitalize your invoice journey – from it occurs to delivery in ERP or workflow systems.

[CONTACT US HERE](#)

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